

From: U.S. Citizenship and Immigration Services
Update: 3/25/2020

On March 18, USCIS suspended all routine face-to-face services at all of our offices. This includes interviews, naturalization ceremonies and biometric collection appointments.

USCIS offices will re-open on April 7, unless the public closures are extended further.

Emergency: If you have an emergency service request, please contact the [USCIS Contact Center](#). These offices are continuing to perform mission-essential services that do not require face-to-face contact with the public.

Rescheduling: USCIS field offices will send de-scheduling notices to applicants with scheduled appointments impacted by the public closure. We will reschedule all applicants when USCIS resumes normal operations.

Asylum: USCIS will send interview cancellation notices and automatically reschedule asylum interviews. Asylum applicants will receive a new interview notice with the new time, date and location of the interview.

Application Support Centers: USCIS will automatically reschedule Application Support Centers (ASCs) appointments due to the office closure. Those impacted will receive a new appointment letter in the mail.

InfoPass: Individuals who had InfoPass, or other appointments at a field office must reschedule through the [USCIS Contact Center](#) once field offices are again open to the public.

Please check to see if your [field office](#) has been reopened before reaching out to the [USCIS Contact Center](#).

Public engagement & Outreach: USCIS is also temporarily postponing all in-person public, and outreach events. Please contact public.engagement@uscis.dhs.gov if you have an immediate engagement question during this time.

USCIS will provide further updates as the situation develops and will continue to follow CDC guidance in response to this situation. Please visit uscis.gov/coronavirus for updates.

Kind regards,

Public Engagement Division U.S. Citizenship and Immigration Services